

norscan

LIMITED WARRANTY

Fiber Optic Cable Management Products

Congratulations on your purchase!

Norscan Instruments Ltd. of Canada (hereinafter called "Norscan") gives the following express warranty to the first customer purchaser for this Norscan brand product, when shipped in its original container and sold or distributed by Norscan or an Authorized Norscan Distributor:

Norscan warrants that this product is free, under normal use and maintenance, from any defects in material and workmanship. If any such defects should be found in this product within the warranty period of **one (1) year from original date of purchase**, Norscan shall, at its option, repair or replace the product as specified herein. Replacement parts and products assume the remaining original warranty, **or ninety (90) days, whichever is longer**.

This warranty shall not apply to:

1. Any defects caused or repairs required as a result of abusive operation, negligence, accident, improper installation or inappropriate use as outlined in the owner's manual.
2. Any Norscan product tampered with, modified, adjusted or repaired by any party other than Norscan Authorized Service Center(s).
3. Damages caused or repairs required as a result of the use with items not specified or approved by Norscan, including but not limited to software, hardware and power supplies.
4. Any replacement of accessories, consumable or peripheral items required through normal use of the product, including but not limited to batteries, moisture detection tape, terminal ends, terminal leads, keypads and quick disconnect products.
5. Any cosmetic damage to the surface or exterior that has been defaced or caused by normal wear and tear.
6. Any damage caused by external or environmental conditions such as liquid spillage, power line voltage or lightning activity.
7. Any product received without appropriate model and serial number identification.
8. Any products used for rental purposes.
9. Any transportation, installation, removal or reinstallation, routine maintenance and cleaning

Should this Norscan product fail to operate during the warranty period, warranty service may be obtained by contacting Norscan. Warranty field service is available under special circumstance along with depot repair service from the Norscan location. Proof of purchase may be required and the purchaser will be responsible for any transportation and insurance costs incurred to the service center.

To obtain warranty service, contact Norscan at the address shown below. A Norscan service representative will provide purchaser with a Return Materials Authorization number (RMA). The RMA number must accompany the product being returned for warranty service.

This warranty constitutes the entire express warranty granted by Norscan and no other distributor or their agent or employee is authorized to extend, enlarge or transfer this warranty on behalf of Norscan. To the extent the law permits, Norscan disclaims any and all liability for direct or indirect damages or losses or for any incidental, special or consequential damages or loss of profits resulting from a defect in material or workmanship related to the product, including damages for the loss of time or use of this Norscan product or the loss of information. Correction of defects, in the manner and period of time described herein, constitute complete fulfillment of all obligations and responsibilities of Norscan to the purchaser with respect to the product and shall constitute full satisfaction of all claims, whether based on contract, negligence, strict liability or otherwise.

To obtain warranty service, please contact Norscan at:

Norscan Instruments Ltd.
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Winnipeg, Manitoba R2J 3J8
Canada
(204) 233-9138
(204) 233-9188 (Fax)

email - support@norscan.com