



**Manufacture Discontinue**

**Bulletin: MD-2007-0002-Global**

**Issue: 1.0**

**Date: August 1, 2007**

## **Norscan 2000 Cable Management System (2000 CMS)**

<b>Last Time Order Date:</b>	June 1, 2008
<b>Last Time Ship Date:</b>	September 1, 2008
<b>Last Supported Software Release:</b>	ACMS 2.42
<b>Manufacture Discontinue (MD) Date:</b>	June 1, 2008
<b>End of Life (EOL) Date:</b>	September 1, 2009
<b>Market Regions Affected:</b>	Global

### **Introduction**

This bulletin provides notification of the Retirement (or Manufacture Discontinuance) of the Norscan 2000 Cable Management System (CMS) Series. This includes the 2000 Master Shelf, 2000 Sensor Identification Unit card, 2000 Alarm Circuit Unit card, 2000 Test Card, 2000 Extender Card, 2000 Computer Control Unit, 2010 Computer Control Unit and the 2000 Multi Tone Module.

Due to the long lifespan, some hardware components have reached obsolescence and Norscan Instruments is not able to guarantee availability of this monitoring unit, or the quality of sourced components, into the future. Norscan Instruments is therefore providing notice that the 2000 CMS product series will not be available for purchase as of the date June 1, 2008. Repair service (chargeable) on a best efforts basis will remain in effect during the retirement period.

The normal retirement period for Norscan hardware is one (1) year from the last time order date to end-of-life. The 2000 CMS is End of Life September 1, 2009. Upon End of Life, hardware repair service will no longer be available.

### **Definitions**

**Manufacture Discontinue Definition** – This notice serves as formal communication of Norscan Instruments’ action to manufacture discontinue (MD) the product(s) noted. No further orders will be accepted as of the date shown above. The MD of these products should not be interpreted as the discontinuance of any Norscan Instruments agreements to support the existing field population. Services to the existing product base will continue to be provided until the End of Life (EOL) date shown above.

**End-Of-Life Definition** – This notice serves as formal communication of Norscan Instruments’ intent to end the life of the product(s) noted. No further support will be



provided. Emergency recovery and/or upgrades may be performed in accordance with customer specific service plans or upgrade agreements as negotiated prior to EOL.

**Alternative/Replacement Products/Solutions**

Norscan does offer a drop in replacement 4200 Cable Management System to satisfy both outside plant cable monitoring and cable locate applications. All outside plant sensor and protection devices that are currently connected to the 2000 CMS chassis are compatible with the 4200 CMS series. Nominal Central Office or Headend reconnection is required along with sensor database transport and setup as outlined in application note AN-1034.

For more information, please contact your Norscan Instruments account representative. Content herein is not intended to supersede existing customer contractual commitments.

Sincerely,

A handwritten signature in blue ink that reads "Jeff Fuller".

Inside Sales Manager  
Norscan Instruments Ltd.